

## Manfred Loechner

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**From:** Tim Memmel  
**Sent:** Wednesday, December 09, 2009 3:18 PM  
**To:** Manfred Loechner  
**Subject:** FW: Binding color

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**From:** [REDACTED]  
**Sent:** Wednesday, December 09, 2009 3:16 PM  
**To:** Tim Memmel  
**Subject:** Re: Binding color

Hi Timm,  
All is well with our awnings. Eric was very helpful. He and the other guy adjusted the awnings a bit and that was all they needed. I appreciate you following up on my email and am impressed by your employees. Will definitely recommend your business to others in the future.  
Have a wonderful holiday, Timm and thank you again.  
Kirsten

Kirsten [REDACTED]  
[www.missinglinkdesign.net](http://www.missinglinkdesign.net)

-----Original Message-----

**From:** Tim Memmel <TMemmel@awningsolutions.net>  
**To:** [REDACTED]  
**Sent:** Mon, Dec 7, 2009 7:57 am  
**Subject:** RE: Binding color

Hi Kristen  
I need to schedule a time with you when you will be home for the installers to meet up with you. It won't be today in the rain so what does your schedule look like for the balance of the week?  
Timm

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**From:** [REDACTED]  
**Sent:** Saturday, December 05, 2009 7:56 AM  
**To:** Tim Memmel  
**Subject:** Re: Binding color

Hi Timm,  
The awnings are up and the color looks great. Unfortunately the covers are not laying right. I think they just need to be adjusted. Will you please check it out for us?  
Thank you.  
Kirsten

Kirsten [REDACTED]  
[www.missinglinkdesign.net](http://www.missinglinkdesign.net)

-----Original Message-----

**From:** Tim Memmel <TMemmel@awningsolutions.net>  
**To:** [REDACTED]  
**Sent:** Thu, Dec 3, 2009 11:01 am  
**Subject:** Binding color